



1.

Mr. Smith  
1/37 Expansion St,  
Molendinar, QLD 4214

## NGV Bill Summary

Previous Balance 2. **\$77.69**

Phone Services 3. **\$30.00**

All Calls 4. **\$13.23**

Internet Services 7. **\$50.00**

Discounts & Credits 11. **-\$10.00**

5. Phone Call Period

07 Jul - 06 Aug

6. Bill Issued

07 Aug 2019

8. Account Number

CON200000

9. Bill Number

INV 260 000

10. Payment Option

Your account does not have direct debit set up.  
Please see payment options on overside to  
make a payment.

12. Previous Billed Periods

07 Jun \$91.58

07 Jul \$77.69

13. Billing Note

Thank you for your business. We appreciate it!

Overdue 14. **\$77.69**

Payable Immediately

New Charges 15. **\$83.23**

16. Due 21 Aug 2019 17. Includes GST of \$7.57

Total Due 18. **\$160.92**

20.

### Head Office

Unit 1/37 Expansion St,  
Molendinar, QLD 4214  
ABN 33 104 940 641

1800 007 648  
support@ngv.com.au  
www.ngvwifi.com.au

19.

If paying by cheque, cut-out and insert with cheque.

Account Number Total Due

CON200000 \$113.92

Bill Number

INV 260 000

# Payment Options

21.

## Direct Debit

Pay by direct debit for fee-free and hassle free, automatic bill payment. Automatic payment will be deducted on the due date.

## Phone

Call 1800 007 648 between 8:30am and 4:00pm, business days, and pay over the phone using your Credit Card details.

## Online

Pay by direct bank deposit using your personal online banking. Account Name: Next Generation Voice Pty Ltd  
BSB: 034230 Account Number: 507814  
\*Note – Please quote your Bill Number and Name as a reference to appear on our Bank Statement.

## Cheque

All cheques must be made out to Next Generation Voice Pty Ltd (the bank will not accept NGV). All cheques are to be posted to Head Office.

Having difficulty paying? See our financial hardship policy at

<https://www.ngvwifi.com.au/documents/Terms-and-Conditions-Pages-and-other-PDF/NGV-Financial-Hardship-Policy.pdf>

22.

## Service Charges - 07/08/2019 to 06/09/2019

23.

24.

Residential Phone Combo - Unlimited Combo for 0755000000	\$10.00
Residential Phone Line - Pensioner Line Rental for 0755000000	\$20.00
Residential Internet - 12Mbs-500Gb	\$50.00

## Discounts

25.

Discount	-\$10.00
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26.

## Itemised calls for 0755000000

Date	Time	Number	Destination	Call Type	Duration	Cost
06/08/2019	2:15:51 PM		Brisbane	NATIONAL	00:12:19	\$0.00
06/08/2019	1:45:07 PM		Brisbane	NATIONAL	00:04:24	\$0.00
06/08/2019	1:28:06 PM		Brisbane	NATIONAL	00:03:11	\$0.00
06/08/2019	10:37:43 AM		Caboolture	NATIONAL	00:00:46	\$0.00
06/08/2019	10:34:27 AM		Caboolture	NATIONAL	00:00:31	\$0.00
06/08/2019	10:29:12 AM		Mobile	MOBILE	00:00:20	\$0.104
06/08/2019	10:23:46 AM		Mobile	MOBILE	00:00:35	\$0.178
06/08/2019	10:21:00 AM		Mobile	MOBILE	00:00:18	\$0.093
06/08/2019	10:10:31 AM		Brisbane	NATIONAL	00:02:00	\$0.00
05/08/2019	7:38:24 PM		Caboolture	NATIONAL	00:46:01	\$0.00
05/08/2019	7:37:11 PM		Mobile	MOBILE	00:00:47	\$0.237
05/08/2019	1:29:52 PM		Brisbane	NATIONAL	00:00:28	\$0.00
04/08/2019	1:04:54 PM		Mobile	MOBILE	00:01:37	\$0.485
03/08/2019	12:25:08 PM		Brisbane	NATIONAL	00:27:46	\$0.00
02/08/2019	11:06:14 AM		Mobile	MOBILE	00:00:39	\$0.200
02/08/2019	10:14:44 AM		Brisbane	NATIONAL	00:43:54	\$0.00
01/08/2019	10:34:23 AM		Brisbane	NATIONAL	00:02:12	\$0.00
01/08/2019	10:08:20 AM		Brisbane	NATIONAL	00:00:25	\$0.00
31/07/2019	5:48:01 PM		Bribie Island	NATIONAL	00:12:39	\$0.00
31/07/2019	8:40:45 AM		Sydney	NATIONAL	00:28:34	\$0.00
31/07/2019	8:39:45 AM		Sydney	NATIONAL	00:00:08	\$0.00
31/07/2019	8:38:00 AM		Sydney	NATIONAL	00:00:24	\$0.00
31/07/2019	8:30:53 AM		Mobile	MOBILE	00:01:26	\$0.430
30/07/2019	1:58:53 PM		Bribie Island	NATIONAL	00:13:05	\$0.00
30/07/2019	1:57:13 PM		Brisbane	NATIONAL	00:00:29	\$0.00
30/07/2019	1:32:45 PM		Mobile	MOBILE	00:23:43	\$7.120
30/07/2019	11:42:14 AM		Sydney	NATIONAL	00:34:50	\$0.00
30/07/2019	10:32:41 AM		Brisbane	NATIONAL	00:00:30	\$0.00
30/07/2019	9:09:37 AM		Mobile	MOBILE	00:09:48	\$2.940

Total Call Cost Ex GST 27. \$11.787

Total Call Cost Inc GST 28. \$12.97

1. Customer name and address.
2. Previous balance, this amount is the balance of your account (this could be a credit or unpaid bill).
3. Your minimum monthly charge for telephone services selected.
4. Your monthly charges for telephone calls made during the telephone call period.
5. The date period for when phone call charges are charged.
6. The date your bill was issued.
7. Your minimum monthly charge for internet services selected.
8. Your unique account number that identifies your account to NGV.
9. Your unique invoice number.
10. This section notifies you of your current payment method, and directs you to different payment options.
11. Your applicable discounts and/or credits for this invoice.
12. The amount you were billed for your last 2 previous billing periods
13. Billing note displays any information NGV wishes to convey to customers.
14. Your amount payable for overdue invoice.
15. All new charges accrued during this billing period.
16. The date that new charges are due and payable for this invoice.
17. The GST amount included for this invoice.
18. The total of previous balance and new charges.
19. Tear off section to send with cheque payment.
20. NGV's contact details.
21. NGV's accepted payment method options.
22. Information on how to view our Financial Hardship Policy
23. Date range that your service charges are pre-paid for.
24. Breakdown and description of all monthly service charges.
25. Your applicable discounts and/or credits for this invoice.
26. An itemised breakdown of all calls placed during the phone call date period.
27. Total of all itemised calls excluding GST.
28. Total of all itemised calls including GST.